



BPS Insights

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Good Bye 2011, Hello 2012!

My, how the years seem to fly by! This one has certainly been no exception. Staying busy seems to accelerate the passage of time and 2011 has clearly been one of the busiest years for benchmarking. The year that is drawing to a close has brought forth exciting innovations in our benchmarking work.

A Recovery Practices Survey was implemented this past spring that not only provided comprehensive reports but also set the stage for a multi-year study. An innovative new Health Care Reform Survey was rolled out in the summer that produced plain-language narrative reports to facilitate preparedness activities. The number of participants using our popular Organizational Climate Survey has continued to grow. Approximately 40,000 surveys have now been completed across the country. Leading Performers took the stage in audio conferences throughout the year to share their wisdom and experiences in areas of key importance. More and more participants have requested that they be put in touch with Leading Performers for free private consultation. BPS now provides benchmarking services to approximately 500 organizations throughout the US.

The benefits of benchmarking have never been more apparent. Improved organizational performance and important strategic and tactical insights have been brought about in numbers too great to count. In one set of audio conferences across the various BPS Benchmarking initiatives conducted this summer, participants shared some of the "stories" being told by their data. To read about some of these inspiring and touching accounts, [click here](#).

New benchmarking initiatives were rolled out by BPS this past year in concert with partner associations. Renewal rates within existing initiatives have never been higher with several at 100% or close to it.

As the challenges facing us have increased, so has an appreciation for the powers of benchmarking. In the upcoming year, Behavioral Pathway Systems will continue to provide state-of-the art, highly personalized, and forward thinking benchmarking services to help our clients learn from the past and prepare for the future.

We extend our sincerest wishes for a joyous holiday season and

all the best in 2012!

Open Minds Article

Paul M. Lefkovitz, Ph.D., BPS President, authored an article that appeared in the November, 2011 issue of Open Minds. The article provided Open Minds readers with an introduction to the rationale for benchmarking and the importance of comparative data. Paul will be contributing other articles about benchmarking in future issues of this Behavioral Health and Human Services industry newsletter.

Contact Us!

We want to create an active and vibrant community of individuals and organizations interested in benchmarking, performance management, and outcomes. If you have thoughts, ideas, suggestions, tips, or questions, we'd like to hear from you. Please feel free to contact us at info@bpsys.org.

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