



Benchmarking Insights

BPS Benchmarking Data on Capitol Hill

On March 13, Paul Lefkovitz presented at a Congressional Briefing on Capitol Hill. The briefing, which related to legislation in support of partial hospitalization, was co-sponsored by the Association for Ambulatory Behavioral Healthcare and Congressman Eddie Bernice Johnson (D-TX). Paul presented benchmarking data coming out of the AABH Benchmarking Initiative that demonstrates the efficacy of partial hospitalization as a viable alternative to inpatient care. He also presented on the history of partial hospitalization. The briefing, which three other AABH leaders also participated in, was well-received and a proposed amendment supporting more equitable Medicare coverage of partial hospitalization may result from it.

Upcoming Conferences

BPS will be represented at several upcoming conferences. Paul Lefkovitz will be conducting process benchmarking workshops in Scranton, PA on April 17 and Pittsburgh, PA on April 18 in conjunction with the Pennsylvania Community Providers Association (PCPA) regional conferences. On April 22, he will be conducting another process benchmarking workshop at the New Jersey Association of Mental Health Agencies (NJAMHA) annual conference. BPS will also be an exhibitor at that conference. On May 1, he will be facilitating another process benchmarking workshop at the National Council for Community Behavioral Healthcare annual conference in Boston. BPS will also be an exhibitor at that conference.

Executive Report

BPS is introducing a new Executive Summary Report to its line-up of available reports. This new offering provides the key highlights of the benchmarking findings and is intended for busy executives, boards, and staff overviews. It has an entirely new look with a dashboard featuring pie-charts and other types of graphic displays throughout. This report makes it possible to quickly gain a high-level understanding of the organization's strengths and opportunities for improvement. Response thus far has been enthusiastic, particularly as a vehicle for Board presentations.

Positions Available

As a new feature, we will be happy to list available employment positions related to quality improvement, performance management, or applied research roles. Just send your position description to us for inclusion in the next issue of the BPS Newsletter.



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Quality and Utilization Manager

Located in the city of Chicago, Community Counseling Centers of Chicago (C4) is respected throughout the Chicago land area for services to the community. An established behavioral healthcare agency with eight locations and a variety of service programs, C4 is seeking a Quality and Utilization Manager to provide leadership in the development, support and maintenance of quality management systems. The Quality and Utilization Manager will be responsible for implementing and managing a quality improvement program by establishing procedures, monitoring programs, and ensuring compliance with policies and procedures related to Quality Improvement. Will direct and monitor the development and maintenance of utilization and review (UR), assessment, crisis and gate-keeping of higher levels of care, ensuring that all agency services are coordinated for the patient.

The following degrees are acceptable for this position: MA, MS, MSW, MHA, MPH or MBA. Minimum of 2 years clinical experience (not residential or child welfare experience) is required, and familiarity with strategic planning, especially knowledge of the Balanced Scorecard, is preferred. Experience in Healthcare Services Research, especially with regard to clinical quality and outcomes statistical software or similar analysis tools highly preferred. Excellent communication and presentation skills are a must for this opportunity as there is a high degree of collaboration with clinical leadership, and training of staff in quality systems will be an on-going responsibility.

Interested candidates should apply to this position by completing an online application and submitting your resume to: www.c4chicago.org, Careers Page. EOE, M/F

BPS Benchmarking Project Manger

Behavioral Pathway Systems anticipates the creation of one or more positions (part-time or full-time) over the next few months for project managers to be involved in the exciting world of behavioral health benchmarking. Responsibilities would include providing educational presentations about benchmarking, developing and managing national or regional benchmarking initiatives, and assisting organizations in using benchmarking data to enhance their performance. Be a part of a pioneering effort to establish benchmarking as a key management tool in behavioral healthcare! Requirements include relevant Masters Degree, solid background in quality improvement or related experience, and willingness to travel. Re-location would not be a requirement. Please send resume to plefk@bpsys.org.

Contact Us!

We want to create an active and vibrant community of individuals and organizations interested in benchmarking, performance management, and outcomes. If you have thoughts, ideas, suggestions, tips, or questions, we'd like to hear from you. Please feel free to contact us at info@bpsys.org.