

2007: A Retrospective

2007 has been an exciting and a rewarding year for Behavioral Pathway Systems!

BPS implemented several new benchmarking initiatives at the regional and national levels over the past year. Currently, BPS serves almost 350 agencies, community mental health providers, and hospitals in the behavioral health and human services industries throughout the United States.

BPS significantly advanced its technology platform. Commencing with the adoption of the more powerful SQL Server 2005 database, the entire BPS technology infrastructure has been re-designed and re-written this past year. This has resulted in greater stability and the introduction of a broad array of web-based tools and resources. The inclusion of output validation into all BPS on-line surveys has helped to protect the integrity and accuracy of our databases. BPS consistently gets rave reviews for the ease of use of its on-line applications.

Process benchmarking has been raised to a new level through the introduction of audience polling technology. This new technology allows for anonymous audience participation, immediate results, and the opportunity for post-hoc analysis of the data. Incorporating this technology into process benchmarking this past year has significantly enhanced its contributions.

BPS has continued to contribute meaningfully to the awareness and acceptance of benchmarking through its ongoing conference presentations and articles in trade publications.

BPS looks forward to the new vistas that lie just over the horizon in 2008. If the past is any predictor of the future, it should be another exciting year!

New Article

An article entitled "Benchmarking for Best Practices" was just published in the most recent issue of the National Council Magazine (Volume 3, 2007). The focus of this issue is "Improving Clinical Practice". The article was authored by Paul M. Lefkovitz, Ph.D., President of BPS. The methods underlying benchmarking are presented in the article. In addition, some of the insights into potential best practices that have resulted from such efforts in the areas of access and staff retention are recounted. The article can be accessed at: http://nccbh.browsermedia.com/cs/about_us/national_council_magazine

On the Road

Paul Lefkovitz will be conducting a workshop entitled "Benchmarking in Action: The Alliance for Children and Families Benchmarking Initiative" at the annual Alliance for Children and Families 2008 National Leadership Conference on Child Welfare Issues on January 24, 2008. He will also be conducting an audio-conference for the Association for Ambulatory Behavioral Healthcare on January 8, 2008 entitled "Best Practices for Managing No-Shows in Partial Hospitalization and Intensive Outpatient Settings". In that presentation, potential best practices identified through process benchmarking will be reviewed.



Happy Holidays!

If we were to “benchmark” how time was spent over the holidays, we would find there is not enough of it! We extend our best wishes for an enjoyable holiday season and nothing but “good outcomes” in 2008!

Contact Us!

We want to create an active and vibrant community of individuals and organizations interested in benchmarking, performance management, and outcomes. If you have thoughts, ideas, suggestions, tips, or questions, we'd like to hear from you. Please feel free to contact us at info@bpsys.org.