

Newsletter



September, 2006

New Process Benchmarking Initiative with Texas Council of Community MHMR Centers

The Texas Council of Community Mental Health/Mental Retardation Centers and Behavioral Pathway Systems have partnered to conduct a state-wide process benchmarking initiative. All 40 community mental health centers in Texas will participate in this endeavor. The purpose of the initiative is to use information available through the data warehouse maintained by the Texas Department of State Health Services to identify potential best practices in key clinical, operational, and financial areas. Up to six process benchmarking exercises will be conducted over the next year. A state-wide needs/interest assessment survey was carried out to assist in guiding the selection of focus areas. This initiative will place special emphasis on the preparatory steps in planning process benchmarking exercises and the adoption of potential best practices that are ultimately identified. It is anticipated that this initiative will facilitate measurable enhancements in the performance of community mental health centers in Texas. This endeavor represents the most ambitious use of process benchmarking undertaken thus far to identify potential "best practices". BPS is very excited to be partnering with the Texas Council of Community MHMR Centers in this ground-breaking development.

Upcoming Pennsylvania Conference

Paul M Lefkovitz, Ph.D., BPS President, will be conducting two workshops at the annual Pennsylvania Community Providers Association conference that will take place October 10-13, 2006 in Champion, PA. On October 10, he will co-present a workshop entitled, "Performance Measurement: Using Information to Improve Quality and Decision Making with Frank Ghinassi, Ph.D. On October 13, Paul will conduct a session entitled, "Process Benchmarking: a Portal to Best Practices". In addition, Behavioral Pathway Systems will be an exhibitor at the conference.

Industry Overview Published

AABH recently released a new publication: the "Overview of the Partial Hospitalization and Intensive Outpatient Industry". Alan Barry, Ph.D. and Paul Lefkovitz, Ph.D. served as collaborators and co-authors. This 51 page volume presents the findings of the most recent national industry survey conducted by AABH. For further information, contact mickey@aabh.org.

New Decision Tool

Volunteers are being sought to do "beta testing" on an Excel-based Decision Tool that is being developed by BPS. It is a simple tool that can be used to assist in making "data-driven" decisions. If you are interested in piloting the tool and providing input for its development, please let us know by replying to this email.

Contact Us!

We want to create an active and vibrant community of individuals and organizations interested in benchmarking, performance management, and outcomes. If you have thoughts, ideas, suggestions, tips, or questions, we'd like to hear from you. Please feel free to contact us at info@bpsys.org.

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